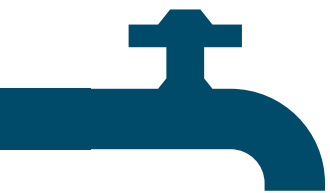


# Clean Water Ambassador Meeting

---

May 25, 2023



# Agenda



## **EGLE Updates**

Kris Donaldson, EGLE



## **LIHWAP and CAAs**

Jasmine Carson, Wayne Metropolitan Community Action Agency



## **Ambassador Updates & Discussion**



## **Wrap-Up & Reminders**

Kris Donaldson, EGLE

# EGLE Updates

Kris Donaldson, EGLE



MICHIGAN DEPARTMENT OF  
ENVIRONMENT, GREAT LAKES, AND ENERGY

Office of the Clean  
Water Public Advocate

# Proposed EPA Rules and Revisions

- Consumer Confidence Report Rule
  - Seeks to increase readability, allow for modern delivery options, provide further translation services, and more
- Proposed National Primary Drinking Water Regulation (NPDWR) for six PFAS
  - Establishes legally enforceable MCLs and health-based non-enforceable MCLGs
  - Public comment period ends on May 30, 2023
- More information can be found on EPA.gov website

# Wayne Metro's Overview Clean Water Ambassadors

May 25, 2023



Wayne Metropolitan  
Community Action Agency  
Established 1971



Wayne Metropolitan  
Community Action Agency  
Established 1971

**waynemetro.org/Apply**  
**(313) 388-9799**

**wmconnectcenter@waynemetro.org**

*LiveChat available on waynemetro.org!*

### **Documents Required for all Applications**

- Applicant ID and ID for all household members 18 years of age or over
- Current utility bill
- 30 days of current income (from date of application) for all household members
- Approved SER (for MEAP applications only)

## **HOW TO APPLY**



Wayne Metropolitan  
Community Action Agency  
Established 1971

### **Welcome to WM Gateway**

If you're not registered please [Sign Up Here](#)

Registered clients login below:

Email Address

Password

☐ Remember Me

[Forgotten Password?](#)

**SIGN IN**

# Water Programs



Wayne Metropolitan  
Community Action Agency  
Established 1967



# DETROIT WATER & SEWERAGE DEPARTMENT

DETROIT  
Water & Sewerage  
Department

## LIFELINE PLAN

The DWSD Lifeline Plan provides income-eligible enrolled Detroiters up to 4,500 gallons of water (equivalent to 6 CCF) every month at a fixed rate based on their household income.

If water usage exceeds 4,500 gallons per month, the household will be charged for the additional usage based on DWSD's new inclining block rate structure



Wayne Metropolitan  
Community Action Agency  
Established 1971

## BENEFITS

- Receive a fixed monthly rate for up to **4,500 gallons (6 CCF)** of water used
- Arrears will be wiped
- Conservation services up to **\$2,000**

**\$18**

Your monthly water, sewer & drainage bill if household income is **at or below 135% of Federal Poverty Level (FPL) or SNAP/FAP**

**\$43**

Your monthly water, sewer & drainage bill if household income is **above 135% of FPL but at or below 150% of FPL**

**\$56**

Your monthly water, sewer & drainage bill if household income is **above 150% of FPL but at or below 200% of FPL**





Wayne Metropolitan  
Community Action Agency  
Established 1971



Water Residential Assistance Program



IB  
P

## INCOME BASED PLAN

The Water Residential Assistance Program (WRAP) is a two-year program that provides funding to eligible, low-income residents to assist with water bills, water conservation, and self-sufficiency initiatives.

## BENEFITS

- ▶ Assistance up to \$100 a month per household in bill credits based off household income and average bill amount
- ▶ Assistance up to \$1,200 per year towards past due balances
- ▶ Two Year Program
- ▶ Ongoing supportive wrap-around services through case management, resources and referrals
- ▶ Home water audit & minor plumbing repairs up to \$2,000



Wayne Metropolitan  
Community Action Agency  
Established 1971



Wayne Metropolitan  
Community Action Agency  
Established 1971



## WRAP ELIGIBILITY

- 200% of the FPL or below
  - (up to \$53,000 for a family of 4)
- Household income recommended
- Must be responsible for water and have active service and current usage
- Bill stating resident, occupant or tenant must have a complete lease

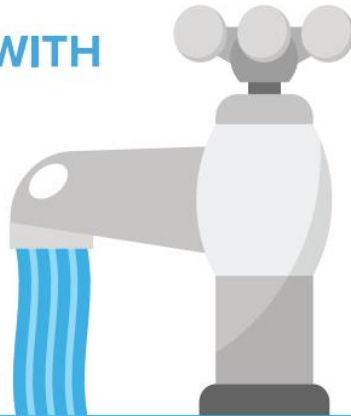


Wayne Metropolitan  
Community Action Agency  
Established 1971

## NEED ASSISTANCE WITH YOUR WATER BILL?

**WRAP CAN HELP!**

The Water Residential Assistance Program provides funding to eligible, low-income households. Funding is provided by the Great Lakes Water Authority and is administered in partnership with local community action agencies.



**WRAP can help reduce your water bill and  
pay past due balances!**

### WRAP Eligibility:

- Reside within an eligible GLWA Member Community (see reverse side for list)
- Responsible for paying your water bill
- At or below 200% of the federal poverty level
- Own or rent your home

200% Federal Poverty Chart

Number of Household Members	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Income Limit (\$)	27,880	36,620	46,060	55,500	64,940	74,380	83,820	93,260	97,980	102,700	107,420	112,140	116,860	121,580



Wayne Metropolitan  
Community Action Agency

313.386.WRAP (9727)  
[www.WayneMetro.org/WRAP](http://www.WayneMetro.org/WRAP)



## Wayne Metro serves the following communities in Wayne, Washtenaw, Monroe, and Genesee Counties:

Allen Park	Grosse Pointe Park	South Rockwood
Ash Township	Grosse Pointe Shores	Southgate
Augusta Township	Grosse Pointe Woods	Sumpter Township
Belleville	Hamtramck	Superior Township
Berlin Township	Harper Woods	Taylor
Brownstown Township	Huron Charter Township	Trenton
Canton Township	Inkster	Van Buren Township
Carleton	Lincoln Park	Wayne, City of
Dearborn	Livonia	Westland
Dearborn Heights	Melvindale	Woodhaven
Detroit	Northville Township	York Township
Ecorse	Northville, City of	Ypsilanti Township
Estral Beach	Pittsfield Township	Ypsilanti, City of
Flat Rock	Plymouth Township	
Flint	Plymouth, City of	
Garden City	Redford Township	
Gibraltar	River Rouge	
Grosse Ile Township	Riverview	
Grosse Pointe	Rockwood	
Grosse Pointe Farms	Romulus	



Wayne Metropolitan  
Community Action Agency  
Established 1971

## CONSERVATION/ HOME ASSESSMENT

# HOME WATER CONSERVATION AUDIT



Wayne Metropolitan  
Community Action Agency  
Established 1971

# What we look for in a Customer's Home?

## Causes of High Water Bill

- Leaky or Faulty water supply lines/faucets
- Broken or improperly fitted faucets
- Toilets
- Water Heaters (Double Doink)

## Secondary

- Bathroom and Kitchen Function
- Drain pipes (Health and Safety)
- Health and Safety Issues in the home
- Observe and report other issues (roof)



Wayne Metropolitan  
Community Action Agency  
ESTABLISHED 1975

# LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM (LIHWAP)



Wayne Metropolitan  
Community Action Agency  
Established 1971



Low Income Household Water Assistance Program provides funds to assist low-income households with water and wastewater bills.

## BENEFITS

- ▶ Assistance up to \$1,500 per household, can return to receive payments up to the cap
- ▶ Exceptions may be granted for over the cap
- ▶ Arrears assistance only
- ▶ Restoration or disconnected services (may receive over cap)
- ▶ Assistance for both drinking water and wastewater (sewer)



Wayne Metropolitan  
Community Action Agency  
Established 1971



Wayne Metropolitan  
Community Action Agency  
Established 1971



## LIHWAP ELIGIBILITY

- 150% of the FPL or below (up to \$39,750 for a family of 4)
- Your water municipality must be opted in to the LIHWAP program
- Past due is required
- No household income required
- ID is required for all household members age 18 and older
- Client must be responsible for water bill



Wayne Metropolitan  
Community Action Agency  
Established 1971

WAYNE METROPOLITAN COMMUNITY ACTION AGENCY



## LOW INCOME HOUSEHOLD WATER ASSISTANCE PROGRAM

### LIHWAP BENEFITS:

**\$ UP TO \$1500**  
in direct payment  
assistance for household  
accounts in arrears or  
disconnect status

**✓ Assistance with  
reconnection fees when  
services have been  
disconnected**

*A LIHWAP payment will  
guarantee service for at least 90  
days after receipt of payment.*

### CLIENT ELIGIBILITY:

*Qualified account holders must:*



Be a  
residential  
account



Be in arrears or  
disconnect  
status

Be under 150% Federal Poverty Limit  
and/or actively receiving Temporary  
Assistance for Needy Families (TANF),  
Food Assistance Program/Supplemental  
Nutrition Assistance Program (FAP/SNAP),  
State Emergency Relief (SER), Social  
Security Supplemental Income (SSI)



Your municipality must opt in  
the program to qualify

150% Federal Poverty Chart (Annually)

Number of Household Members	1	2	3	4	5	6	7	8	9	10
Income Limit (\$)	20,385	27,465	34,545	41,625	48,705	55,785	62,865	69,945	74,665	74,665



**CALL 313-386-9727**

« or scan this code to apply today!

[www.WayneMetro.org/Programs](http://www.WayneMetro.org/Programs)



Wayne Metropolitan  
Community Action Agency

EST. 1967



## MICHIGAN ENERGY ASSISTANCE PROGRAM- Currently on Hold



MEAP

MEAP is a preventive program designed to provide energy assistance to low-income households so that they can reach energy self-sufficiency.

A household that qualifies for State Emergency Relief (SER) for heat or non-heat electricity services also qualifies for additional energy services from MEAP through agencies that have received Michigan Department of Health & Human Services grant funding.



Wayne Metropolitan  
Community Action Agency  
Established 1971

## BENEFITS

- ▶ Up to \$2,500 in MEAP assistance each Fiscal Year (October 1st - September 30)
- ▶ Up to \$1,700 in SER assistance from MDHHS each Fiscal Year (\$850 per commodity)
- ▶ Enrollment in a home energy supplier affordable payment plan or one time bill payment assistance
- ▶ Financial education and budget conversation
- ▶ Energy education and conservation
- ▶ Energy waste reduction services through home energy supplier programs
- ▶ Ongoing case management services



Wayne Metropolitan  
Community Action Agency  
Established 1971

# Weatherization

- The Weatherization Assistance Program (WAP) permanently reduces energy costs for low-income households by increasing the energy efficiency of homes while ensuring residents' health and safety.



[Click Here to join our Interest](#)

**List: Wayne Metro's**

**Universal Application.**



Wayne Metropolitan  
Community Action Agency  
Established in 1971

# What does the Program Offer?

The program offers energy efficiency services that are custom tailored to your home, helping you save as much money as possible.

1. Wall Insulation
2. Attic Insulation & Ventilation
3. Foundation Insulation
4. Air Leakage Reduction
5. Dryer Venting Installation
6. Free Smoke Detectors
7. Free Carbon Monoxide Detectors
8. Appliance Review



Wayne Metropolitan  
Community Action Agency  
ESTABLISHED 1973

# MIHAF- Michigan Homeowner Assistance Fund

● MIHAF is established under the American Rescue Plan, and is designed to provide assistance with delinquent housing expenses to reduce foreclosures, loss of utilities, and displacement of homeowners who experienced a COVID-19 related hardship on or after January 21, 2020.



The poster for the Michigan Homeowner Assistance Fund (MIHAF) features the MSHDA logo at the top. Below it, the title "MICHIGAN HOMEOWNER ASSISTANCE FUND" is displayed next to an image of keys and a small house. A central text block states: "If you're a homeowner in the State of Michigan and you experienced a financial or COVID-19 related hardship ON OR AFTER JANUARY 21, 2020 Wayne Metro can help you submit an application for the MIHAF | MICHIGAN HOMEOWNER ASSISTANCE FUND". The poster is divided into two columns: "BENEFITS" and "REQUIRED DOCUMENTS".

BENEFITS	REQUIRED DOCUMENTS
<ul style="list-style-type: none"><li>• Up to \$25,000 in homeowner assistance</li><li>• Past due mortgage and/or property tax</li><li>• Past due land contract payments</li><li>• Past due mobile home payments</li><li>• Past due utility payments</li></ul>	<ul style="list-style-type: none"><li>• Current statement</li><li>• Valid ID</li><li>• 30 days of income</li><li>• Social Security Number</li></ul>

At the bottom, a QR code is labeled "SCAN THE CODE" with the URL [www.WayneMetro.org/MIHAF](http://www.WayneMetro.org/MIHAF). Below the QR code, it says "or call (313) 244-0274 to schedule an appointment". To the right, under "Appointments:", it lists "in person", "phone", and "virtual".

- \$25,000 max per household
- Serving between 8,000 to 15,000 Homeowners

# Tax Preparation Program



Wayne Metropolitan  
Community Action Agency  
Established 1971

# Income Tax Program

Wayne Metro offers **free year-round** income tax preparation services to Wayne County residents, and surrounding communities.

## BENEFITS

- Tax preparers are certified by the Internal Revenue Service (IRS)
- Prepare un-filed taxes up to 3 years back
- Tax time savings encouraged, and is incentivized
- Offered year-round
- In-person and virtual options

## ELIGIBILITY

- Annual household income of up to \$60,000
- Online self-preparation tax services are available to individuals at any income level
- We can serve any resident in the state of Michigan!



**INCOME TAX PREPARATION SERVICES AT NO COST**

Are you an SSA or SSI recipient?

Is your household income under \$60,000?

You May Qualify for Free Tax Preparation Services

**Claim the Tax Credits you may be eligible for...**

- Child Tax Credit
- Home Heating Credit
- Property Tax Credits

**BOOK YOUR APPOINTMENT TODAY!**



Scan this code to visit [www.WayneMetro.org/Taxes](http://www.WayneMetro.org/Taxes)

**or call 313-388-9799 or 313-244-0274**



# THANK YOU!

Jasmine Carson

Department Director – Empowerment and Integration

Wayne Metropolitan Community Action Agency

313-324-7973 | [jcarson@waynemetro.org](mailto:jcarson@waynemetro.org)

[www.waynemetro.org](http://www.waynemetro.org)



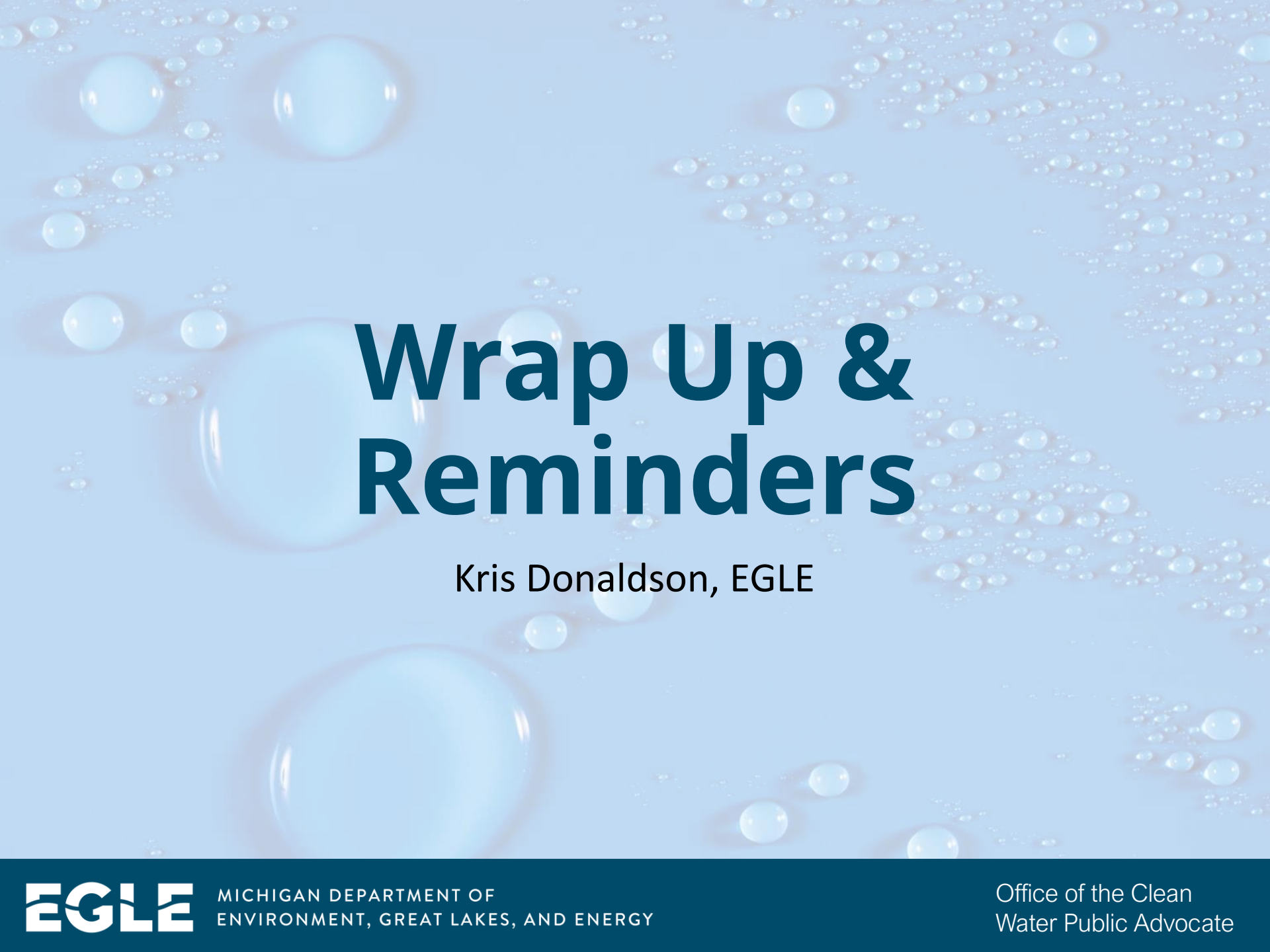
# Open Discussion & Updates from Ambassadors



MICHIGAN DEPARTMENT OF  
ENVIRONMENT, GREAT LAKES, AND ENERGY

Office of the Clean  
Water Public Advocate





# Wrap Up & Reminders

Kris Donaldson, EGLE



MICHIGAN DEPARTMENT OF  
ENVIRONMENT, GREAT LAKES, AND ENERGY

Office of the Clean  
Water Public Advocate

# Reminders

- Great Lakes and Freshwater Week, June 3 - 11
  - Webinar: Building a Water Workforce in the Blue Economy on June 7, 1:00 PM
- Next Clean Water Ambassador meeting
  - June 29. Details and meeting invite will be sent soon.
  - No meeting in July